



HOW TO REPORT RACISM FROM TV AND RADIO PROGRAMS?



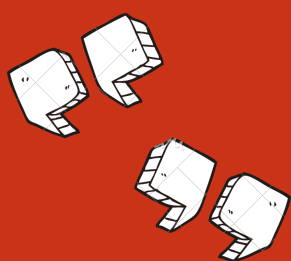
AUSTRALIAN COMMUNICATIONS & MEDIA AUTHORITY (ACMA)

- Accepts complaints related to TV and radio material, except advertising.
- Complaints are submitted first to the broadcaster, through an online form or email. ACMA accepts complaints via letters or online form.
- Link: <https://goo.gl/DEX3dU>



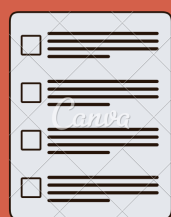
CODES OF CONDUCT

- When writing the complaint to the broadcaster, refer to the codes of conduct that the broadcaster complies with. There is a different code of practice for each broadcasting sector.
- When writing a complaint to ACMA, refer to the codes listed on their website, different for each broadcaster.



EXAMPLES

Most codes oppose stereotyping, vilification, prejudice, inciting, perpetuating or provoking intense dislike or hatred, serious contempt or severe ridicule on the basis of race, ethnicity, nationality etc., or serious offense of the cultural sensitivity of Aboriginal and Torres Islander people and culturally or linguistically diverse communities in Australia.



GOOD TO KNOW

- Write directly to the radio/TV station within 30 days after the broadcast; if you don't hear back from them within 60 days, or you are not satisfied with their response, you can complain to ACMA.
- When submitting the complaint to ACMA, you need to attach: a copy of your complaint to the station, a copy of the station's response if you received one, and any other relevant correspondence with the station.
- They can arrange for an interpreter to assist, free of charge.



WHAT HAPPENS NEXT?

'The timeframe is completely dependent on the Broadcast Investigations team workflow. There is no set timeframe for a resolution and it varies case by case.'